

Post Family Portals Questionnaire

On the following pages, you will be asked questions about your communication with the two families with whom you used Family Portals. We will refer to these families as Family 1 and Family 2.

For these questions only, consider **communication** to mean any NON-face-to-face communication with an extended family member, such as a phone call, an email, or a letter.

There are no right or wrong answers; we are interested in your personal opinions and experiences. **Do not think about the questions for a long time – try to rely on your first reaction.**

- 1 = I strongly disagree
- 2 = I disagree
- 3 = I disagree a little
- 4 = Neutral: I neither agree nor disagree
- 5 = I agree a little
- 6 = I agree
- 7 = I strongly agree

Family 1 = _____

Family 2 = _____

1. I felt connected to my distant family **while** using Family Portals. (Connected means feeling close to someone)

Family 1	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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Family 2	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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2. In the last few weeks of not using Family Portals, I felt as connected to my distant family as I felt **while** using Family Portals. (Connected means feeling close to someone)

Family 1	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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Family 2	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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3. I feel less connected with members of my distant family since I stopped using Family Portals.

Family 1	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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Family 2	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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4. My communication with my distant family increased **while** using Family Portals.

Family 1	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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Family 2	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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5. My communication with my distant family has decreased since I stopped using Family Portals.

Family 1	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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Family 2	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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6. My distant family and I communicate more than we did **before** we started using Family Portals.

Family 1	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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Family 2	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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7. I knew a lot about my distant family’s everyday life **while** using Family Portals. (Example what I did today, what is for dinner etc.)

Family 1	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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Family 2	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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8. I know less about my distant family’s everyday life since I stopped using Family Portals.

Family 1	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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Family 2	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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9. Since we stopped using Family Portals, my distant family keeps me informed about their everyday life using other technologies (e.g. phone, email).

Family 1	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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Family 2	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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10. My distant family knew a lot about my everyday life **while** using Family Portals.

Family 1	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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Family 2	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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11. My distant family knows less about my everyday life since we stopped using Family Portals.

Family 1	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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Family 2	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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12. Since we stopped using Family Portals, I keep my distant family informed about my everyday life using other technologies (e.g. phone, email).

Family 1	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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Family 2	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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13. Since we stopped using Family Portals, I keep my distant family keeps me informed about events in my life (example child winning a soccer game, vacation, promotion etc.) using other technologies (e.g. phone, email).

Family 1	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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Family 2	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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14. Since we stopped using Family Portals, my distant family keeps me informed about events in their life (example child winning a soccer game, vacation, promotion etc.) using other technologies (e.g. phone, email).

Family 1	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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Family 2	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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15. Members of my distant family have not put much effort into communicating with me since we stopped using Family Portals.

Family 1	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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Family 2	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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16. I have not put much effort into communicating with my distant family since we stopped using Family Portals.

Family 1	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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Family 2	Strongly disagree	1	2	3	4	5	6	7	Strongly agree
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In the following section, you will be asked about the frequency of communication with Family 1 and Family 2 **after you stopped using Family Portals.**

Think about how often you communicate with each member of Family 1 and Family 2 and the medium you use for communicating (eg. phone, email, letters). Please complete the following table accordingly.

Suggested symbols:

More than once a day	MD
About once a day	D
About once a week	W
About a few times a week	MW
About once a month	M
About a few times a month	MM
Never	N

Medium	Family 1			Family 2		
	Name	Name	Name	Name	Name	Name
Phone						
Video conference						
Text message						
Email						
IM						
Letter/card						