

A.1 Communication, connectedness and awareness

Now that you and your family have not been using the Family Portals for a few weeks, we would like to talk to you about your communication and feelings of connectedness with both the distant families.

Communication with distant family

Give Post Family Portals Questionnaire.

1. How often have you communicated with Family 1 since you stopped using Family Portals? Family 2?
2. How have you been communicating with Family 1 (e.g. phone, email)? Family 2?
3. What information do you share when you communicate with Family 1? Family 2?
4. Are you communicating with Family 1 as much as you did **while** you were using Family Portals? Family 2?
5. Are you communicating with Family 1 as much as you did **before** you started using Family Portals? Family 2?
6. Do you think Family 1 and Family 2 are communicating as much as they did when they were using Family Portals?

Connectedness and awareness

1. Now that you have not been using Family Portals for a few weeks, how connected do you feel to Family 1? Family 2?
2. Do you feel as connected to Family 1 as you did **while** using Family Portals? Family 2?
3. Currently, how aware are you about Family 1's everyday life? Family 2? (e.g. what they did in a day, what's for dinner?)
4. Are you as aware of Family 1's everyday life as you were while you were using Family Portals? Family 2?
5. Currently, how aware is Family 1 about your everyday life? Family 2?
6. Is Family 1 as aware of your everyday life as they were **while** using Family Portals? Family 2?

A.2 Feedback about Family Portals

1. Did you like using Family Portals?
2. Do you miss using Family Portals?
3. (If yes) What do you miss about Family Portals?
4. Did the Family Portals fit into your everyday life?
5. Would you like to use it long term? Who would you use it with?